

# **GUIDELINES FOR ONE- AND TWO-DAY MOTORCOACH TOURS**

## Food, Beverage, and Smoking Policies

- Small (six pack size) coolers are allowed on coaches. No glass containers or alcohol may be in them. Coolers must fit under the seat and cannot be stored in the overhead compartments.
- Eating and drinking (non-alcoholic beverages) is allowed, but please be neat and use the trash cans on the coach.
- There is NO smoking on Cedar Valley World Travel motorcoaches. Breaks are made during trips, so please take advantage of those if you need to smoke.

## **Payment and Cancellation Policies**

#### **Baseball Trips:**

- Payment is due within two weeks from date of reservation.
- If after two weeks, payment has not been received, reservation will be cancelled with no notice.
- Once payment has been made, reservations can be cancelled up to 30 days prior to departure date and receive a full refund. Within that 30 days, a refund will only be issued if we are able to re-sell the seat(s).

#### <u>Two-Day Trips and One-Day Trips involving theatre/show tickets, dinner/lunch cruise reservations:</u>

- Payment is due no later than 60 days prior to departure. No reminder letters, invoices, etc. will go out. It is the traveler's
  responsibility to remember to remit payment.
- Once payment has been made, reservations can be cancelled up to 30 days prior to departure date and receive a full refund.
   Within that 30 days, a refund will be issued only if we are able to re-sell the seat(s).

#### All other One-Day Trips:

- Payment is due no later than 60 days prior to departure. No reminder letters, invoices, etc. will go out. It is the traveler's
  responsibility to remember to remit payment.
- Once payment has been made, reservations can be cancelled up to 7 days prior to departure date and receive a full refund. Within that 7 days, a refund will only be issued if we are able to re-sell the seat.

#### Lack of Participation:

- All Cedar Valley World Travel trips are scheduled on a full-sized motorcoach, unless expressly stated. In the event a 1- or 2-day
  trip has limited participation, Cedar Valley World Travel will inform the participants a minimum of seven (7) days prior to
  scheduled 1-day tour departure, or twenty-one (21) days prior to scheduled 2-day departure. At that time, Cedar Valley World
  Travel reserves the right to:
- Send a smaller coach/vehicle if available. Tour participants will be informed of the downsizing in vehicle size.
   OR-
- Cancel the tour. A full refund will then be issued to the tour participants.

## Photography and Videography for Promotional Purposes

Cedar Valley World Travel reserves the right to use photos and video taken during our tours, which may include images of trip participants, for promotional purposes.

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